Salesforce Developer with 5 Years of Experience

Professional Overview:

- Over 6 years of professional experience and 1 year of experience in Salesforce configurations and customization
- Have worked in Technical Support and Salesforce Development profiles

Technical Skills (Salesforce CRM):

- Have hands on experience of working on the Salesforce CRM for two years in the current organization.
- Involved in creation of Roles, Profiles, Permission Sets and Sharing settings according to the organizational needs.
- Involved in creation of Validation Rules, Formula, Approval Process, Workflows for automating the processes like Field Updates, Email Alerts and Task assignments.
- Involved in creation of Standard and Custom Salesforce Objects. Creating Object's Fields and managing their relationships (Lookup and Master Detail Relationships).
- Involved in creation of Reports and Dashboards. Creating reports in all formats, also using filters and using the report in Dashboards as a source.
- Knowledge of Data Import Wizard and Data Loader to import data in Bulk.
- Knowledge of migration from sandbox to production.
- Knowledge of Creation of Visualforce pages.
- Knowledge of coding Using Apex classes, controllers and Triggers, Web Services to enhance application functionality.
- **Other Languages: Java**

Educational Qualification:

- Bachelors in Technology.

Projects:

Project: Semper Solaris: Semper Solaris is a US based company that deals with installation of solar panels to its commercial as well as individual clients. The company manages the records and status of the client's project and services via Salesforce CRM.

Designation: Application Specialist (Salesforce Developer)

- Implemented security & sharing rules at object, field, and record level for different users at different levels of organisation
- Implemented process builder, workflow for automated business process.

- Also created various profiles and configured the permissions based on the organizational hierarchy.
- Created the Validation Rules, Approval Process, workflows for automated lead routing, lead escalation & Email Alerts.
- Worked on the designing of custom objects, custom fields, role based page layouts, custom Tabs, custom Reports, report folders, report extractions to various formats and creation of Dashboards.
- Developing all types of real time reports & Dashboard for applications.
- Involved in writing the custom validation rules, formula etc. as per requirements
- Used the sandbox for Testing and migrated the code to the deployment instance after testing
- Meet the timely update requirements for clients.
- Our team reviewed the objectives and the requirement for the customization and worked with the client to implement the solution starting from Design to deployment into customer environment.
- Involved in coding Using Apex classes, controllers and Triggers.
- Involved in creation of Batch Classes.
- Involved in Development phase of the application.
- Developing all types of real time reports & Dashboard for applications.

Project: ZTE-BSNL (2G-3G)

- Responsible for Installation and integration of ZXWR BSC and RNC in Haryana BSNL project.
- Commissioning and integration of ZTE ZXWR RNC and BSC of Rewari and Narnaul in Expansion project of BSNL phase seven.
- Performing Backup Creation for OMCR as well as BSCs and RNC.
- Detection and Analysis of all alarms and events from the OMC-R.
- Version Up gradation of ZTE BSC and RNC
- Re-homing of sites & migration of sites.
- Have 1.3 year experience as a field engineer in BSNL 2g & 3g project in Haryana as cluster lead.
- Have experience of installation and commissioning of ZTE BS8800 GU 360, ZXSDR BS8900 GU 360,BS8700) and their AT and TOC.
- Quality check of Site as per quality measures.
- Have experience on working on ZTE NEC mini link and Ericsson Minilink their Commissioning ,AT and TOC.